



STEVEN A. WOOL, M.D.

ALDINE S. CHANDLER, M.D.

NEW PATIENT INFORMATION LETTER

Personalized HealthCare of Tucson (PHC) is focused on “Bringing Personal Back to Medicine.” We are pleased that you are considering making us your “Medical Home”. The Medical Home is a Health Care Model with a centralized setting that facilitates partnerships between individual patients, their personal physician, family and community. Our medical provider team consists of Dr. Steven Wool, Dr. Aldine S. Chandler, our nurse practitioners, Sylvia A. Fischer and Karma Miller, and a medical pharmacologist, Emily McGlamery.

The Patient Membership term is from September 1 to August 31. The membership fee for the 2016 - 2017 term is \$1750 for an individual, and \$3,000 for a family including adult children until age 26. If you are joining the practice at the start of the membership term on September 1, you will be charged the annual fee as stated above. If you are joining the practice after the start of the membership term, you will be charged a pro-rated fee from the date you begin service to the start of the next patient membership year. The membership fee can be paid by check or credit card authorization. If paying by credit card, you can elect to pay annually, quarterly or monthly.

The following steps should be followed to enroll as a member in PHC:

- After reviewing this letter and the practice brochure, if you decide that membership in PHC is of interest to you, we recommend that you contact our office at 520-547-1661 to schedule a preliminary, consultation for prospective new patients with Dr. Chandler. This appointment is not a medical appointment and there is no charge for this meeting.
- If you decide that you would like to join the practice following the consultation, you will need to:
 - Sign the contract
 - Pay the appropriate membership fee (see above)

5210 E. FARNES DRIVE ♦ TUCSON, AZ 85712 ♦ PHONE: (520) 547-1661

- Complete the new patient registration forms
- Complete the Medical record release forms. You can list all of your medical providers that you would like us to contact to get records on the same line, and you do not need to provide addresses. Providers are required to send medical records within a month of the request, and often it is much sooner.
- Please provide these items to the front office staff by scanning & emailing us at frontoffice@phcoftucson.com, sending them by mail or dropping them off to our office either in person.
- After all of the paperwork is received at PHC, you can make a new patient appointment for approximately two weeks to one month later.
- The new patient appointment must be completed to establish your care in this medical practice. The new patient appointment is an extensive review of your medical history and medications, current health status and current medical issues. You should retain your current medical care until the new patient appointment is concluded.
- At the conclusion of this appointment, a lab appointment and an appointment for a physical/wellness exam will be scheduled.

Thank you for your interest in Personalized Healthcare of Tucson. Our goal is to achieve excellent patient outcomes enhancing both health and wellness by forming a long-term patient-physician partnership.